

RECEIVED MAR 24 2010



Comcast Cable
1500 McConnor Parkway, Suite 200
Schaumburg, IL 60173

March 22, 2010

The Honorable John Spring
Mayor
City of Quincy
730 Maine St.
Quincy, IL 62301

Dear Mayor Spring:

We are writing to provide advance notice of certain changes to our customers' bills.

Due to increases in programming and business costs, starting April 24, 2010 or with the first billing statement thereafter, the cost of select video services will change. Please know that customers currently receiving services as part of a promotion will see no price changes until the end of the promotional period.

For your convenience I have also attached our complete updated service and price list which will be *effective April 24, 2010*. If you have any questions or need more information about these changes please feel free to call me directly at 217-527-2905.

Sincerely,

A handwritten signature in black ink that reads "Libbie A. Stehn". The signature is written in a cursive, flowing style.

Libbie A. Stehn
Government Affairs Manager

Enclosure

COMCAST Price Information for Quincy, IL

VIDEO Services

	Current Monthly Price	New Monthly Price
Basic Service	\$ 10.12	\$ 13.99
Expanded Basic	\$ 40.27	\$ 37.96
(Requires subscription to Basic Service)		
Standard Cable Package	\$ 50.39	\$ 51.95
HBO, Showtime (each)	\$ 14.00	\$ 17.99
Starz, Cinemax, The Movie Channel (each)	\$ 11.00	\$ 17.99
Digital Additional Outlet Service ¹	\$ 6.95	\$ 7.95
Digital Video Recorder (DVR) Service (HD) ²	\$15.95/\$10.00	\$ 8.00
(Digital Additional Outlet Service monthly charge may apply. Monthly charge for HD equipment is additional to receive HD DVR service.)		

INSTALLATION & SERVICE Charges

	Current Price	New Price
Video Install Unwired Home	\$46.59	\$42.00
(Aerial/Underground within 125 ft.)		
Video Install Prewired Home	\$31.99	\$29.00
(Aerial/Underground within 125 ft.)		
Install New Additional Outlet – at time of initial install	\$16.99	\$15.00
Install New Additional Outlet – separate trip	\$26.99	\$25.00
Activate Pre-Existing Additional Outlet – at time of initial install	\$10.17	\$ 8.00
Activate Pre-Existing Additional Outlet – separate trip	\$10.17	\$10.00
Change/Downgrade Existing Service (Requiring a visit)	\$10.99	\$10.00
Change/Upgrade Existing Service (Requiring a visit)	\$16.49	\$16.00
Relocate Outlet – at time of initial install	\$21.10	\$15.00
Relocate Outlet – separate trip	\$21.10	\$21.00
Hourly Service Charge	\$33.20	\$31.00
(Charge related to custom work performed outside the scope of a normal installation or Trouble Call)		
Customer Trouble Call (Requiring a visit)	\$28.99	\$28.00

EQUIPMENT Prices

	Current Monthly Price	New Monthly Price
Basic Only Receiver	\$1.13	\$0.92
(Available to customers who subscribe to Basic Service only)		
Standard Receiver	\$3.24	\$2.72
(Available to customers who subscribe to services beyond the Basic Service level.)		
Remote Control	\$0.25	\$0.23
HDTV Equipment	\$7.00	\$7.95
(High-Definition equipment fee covering all outlets. Price includes a HD receiver and remote for the primary outlet.)		

Prices shown are for residential service only and do not include federal, state and local taxes, FCC user and franchise fees or Regulatory Recovery fees or other related costs. Prices, services and features are subject to change. Not all services are available in all areas.

- 1 Applicable with a subscription to any digital service. Price includes a digital receiver and remote or a CableCARD. Monthly charges for HD and/or DVR service are additional.
- 2 DVR recording times are limited. Prior to obtaining a DVR from Comcast, additional documentation or a credit verification may be necessary.